



VIC  
GAS

VIC Residential ENERGY PRICE FACT SHEET (Effective 1 January 2015)  
Market Offer - Monthly Contract  
SMART SAVER Residential

The offer set out in this Gas Price Fact Sheet is the key features and other fees that are applicable for customers signing up to the offer from the above effective date.

For more information (including full Terms and Conditions) please go to [www.covau.com.au](http://www.covau.com.au); or call us at 13000 COVAU - 1300 026 828

This fact sheet is only applicable to Residential customers in the Australia Gas Networks Distribution Zone for the metering configurations provided.

	Units	Market Offer	
		Monthly Contract 11% Discount*	
		Ex GST	Inc GST
<b>Australia Gas Networks Central Distribution Zone</b>			
Daily Supply Charge	c/day	60.00	66.00
Charge for the first 27.4 MJ/day	c/MJ	1.87	2.06
Charge for the next 21.9 MJ/day	c/MJ	1.74	1.91
Charge for additional gas delivered MJ/day	c/MJ	1.41	1.55

<b>Australia Gas Networks North Distribution Zone</b>			
Daily Supply Charge	c/day	62.00	68.20
Charge for the first 27.4 MJ/day	c/MJ	1.65	1.81
Charge for the next 21.9 MJ/day	c/MJ	1.66	1.83
Charge for additional gas delivered MJ/day	c/MJ	1.32	1.45

<b>Australia Gas Networks Murray Valley Distribution Zone</b>			
Daily Supply Charge	c/day	61.00	67.10
Charge for the first 27.4 MJ/day	c/MJ	1.82	2.01
Charge for the next 21.9 MJ/day	c/MJ	1.78	1.96
Charge for additional gas delivered MJ/day	c/MJ	1.74	1.91

\*Rates are inclusive of discount

### Key Terminology

#### Daily Supply Charge

Daily Supply Charge is a charge that applies for supplying gas to your premises for each day of the billing period, regardless of how much gas you use.

#### MJ

A 'MJ' stands for Mega Joule and is the unit of measurement for your gas bill.

### Key Features of This Offer

#### Contract Term

The contract term for this market offer is for customers who sign up for Monthly contract.

#### Market Offer

Market Offer - receive 11% discount off the gas consumption. This offer is applicable if the bill is paid on time (by the date specified on the bill). Where the bill is not paid by the due date, the standard offer rate will be applied.

## Automatic Payment

Automatic payments are available when you provide your direct debit or credit card details. Arrange for your invoice balances to be paid automatically through your nominated financial institution to ensure that you receive your pay on time discount every time. Available only from Credit Card or Direct Debit and only available for VISA and Mastercard. Credit Card will incur 1% charge. There is no additional charge for Direct Debit payments.

## Electronic billing

Online bill delivery to email is available. Otherwise, bills can be posted for \$1.00 (\$1.10 GST Inc) per bill.

## Fees

### Printed bill

Printed bill will incur a fee of a \$1.00 (\$1.10 GST Inc).

### Dishonoured Payment

Every declined payment will incur a dishonoured payment fee of \$8.64 (\$9.50 GST Inc).

### Disconnection Fee

Every attempt of disconnection (including when you move out) will incur a fee of \$67\* (Ex GST). There may be an additional administration fee of \$20 (GST Inc) for disconnection.

### Reconnection Fee

Every attempt of reconnection (including when you move in) will incur a fee of \$78 (Ex GST).

### Additional Fees

Other charges that may apply are specified in the Additional Retail Charge schedule which can be viewed on our website at [www.covau.com.au](http://www.covau.com.au) or contact us on 13000 COVAU - 1300 026 828.

### Promotional Offer

Any promotional offers (including one-off payment and/or products) do not change the rates, fees or charges to this offer.

## Other Important Details

### Cooling off Periods

A 10 business days cooling off period applies.

### Variation of Prices

The rates are valid from 1 January 2015 to 31 December 2015. The rates may be changed as set out in our Terms and Conditions. If the rates are changed, COVAU will send an advance notice which will include a future date the change will be effective.

### Concessions or Rebates

VIC Government rebates are available for those who are eligible.

### Further Information

Please visit [www.covau.com.au](http://www.covau.com.au) or call us on 13000 COVAU - 1300 026 828 for further information regarding this fact sheet.

### Eligibility

The details presented in this Price Fact Sheet are for Residential Customer located in the Australia Gas Networks distribution zone and verification of your meter configuration. Offers vary based on distribution zone, and may not be available in all areas in Victoria. Further eligibility criteria may apply. See our full terms and conditions to [www.covau.com.au](http://www.covau.com.au) for details.

### About this document

This product information statement is presented in accordance with the requirements of the Essential Services Commission (ESC) - the independent regulator of the energy industry in Victoria. For information about choosing an energy retailer, visit [yourchoice.vic.gov.au](http://yourchoice.vic.gov.au). To compare gas retailer offers available to you, go to [mpp.switchon.vic.gov.au](http://mpp.switchon.vic.gov.au); to compare gas retailer offers available to you, go to [yourchoice.vic.gov.au](http://yourchoice.vic.gov.au).